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## STANDARDS FOR TREATING ADOLESCENTS



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### ENSURING ACCESSIBILITY

Appropriate adolescent health services are **available, affordable** and **accessible**.

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### PROTECTING RIGHTS

The health centre/facility has policies and processes that support the **rights and responsibilities** of adolescent clients.

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### GUIDING & EDUCATING

A multi-faceted approach is used to **inform, educate and communicate** with adolescents regarding their health.

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### THOROUGH ASSESSMENT

Adolescents receive an **adequate psychosocial and physical assessment**, and are provided individualized, holistic care sheets, intake forms and interviews.

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### YOUTH INVOLVEMENT

Adolescents are actively involved in **design, implementation, and improvement** of adolescent health care services in the health centre and its target community.

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### EFFICIENT DELIVERY

Human resources are effectively managed for **effective and efficient delivery** of adolescent-friendly health care.

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### SUPPORTIVE ENVIRONMENT

The health centre has a supportive environment **conducive** to the provision of **adolescent-friendly** health services.

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### CONTINUITY OF HEALTH CARE

The health centre provides **continuity of care** for adolescent clients.

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### APPROPRIATE RESOURCES

The health centre has appropriate and sufficient **drugs, contraceptives, supplies and equipment** necessary to provide the basic health care service package for adolescents.

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### SYSTEMS APPROACH

Management and information systems are in place to **lead, support, evaluate, and improve** the provision of adolescent health care services.